



Department of Behavioral Health and Developmental Services

Direct Care Staff in Intellectual Disability (ID) and Developmental Disability (DD) Services

Knowledge, Skills and Abilities

Knowledge of the some characteristics and concepts of mental retardation, mental health, health disorders and related physical conditions and treatment approaches for children.

Knowledge of simple nursing care, first-aid, behavior management, personal and environmental hygiene.

Ability to implement and follow the policies and procedures of the department, facility or service entity.

Ability to engage in the care, training and rehabilitation of physically and mentally retarded clients or mentally ill.

Ability to provide basic nursing care, personal care and hygiene.

Ability to perform established training, care and programmatic activities.

Ability to teach clients eating, bathing, dressing, grooming and other self care skills.

Ability to participate with professional staff in the design and implementation of training and programmatic activities.

Ability to observe the rights and personal dignity of others.

Ability to observe, record and report clients' behavior, attitude and physical condition.

Ability to perform simple math and communicate effectively, both orally and written.

Ability to maintain effective working relationships with clients and other employees.

Minimum Qualifications Training:

Education equivalent to graduation from high school.

Experience:

One year of full-time or equivalent part-time paid or volunteer experience in the care, training, habilitation and development of the mentally retarded, developmentally disabled, physically challenged or mentally ill children.